



Important Notification to Receiver

The attached **BILL OF LADING** is an acknowledgement by the shipper or carrier delivering your material or product that they received it in good condition. Delivery of damage free material or product is the responsibility of the shipper while in transit.

UPON RECEIPT

CAUTION – You are about to transfer liability for damage when you accept your material or product.

- Examine the shipment carefully for any signs of damage.
- Look for marks, packaging penetration, indentations, excessive scuffing, skid damage, etc.
- If you suspect concealed damage, **IMMEDIATELY** open the packaging or box and look for damage.

Once you sign the freight bill, - **You are 100% responsible for damage claims!**

IMPORTANT

Do not sign – The freight bill until you are certain the shipment is damage free.

Do not accept the shipment – Without damage or shortages noted on the freight bill.

CONCEALED DAMAGE

It is essential any damage is noted at the time of delivery. Federal law does not require a shipper or carrier to pay concealed damage claims unless proof is offered to substantiate the damage occurred while in the shipper or carriers possession.

If concealed damage is noted **AFTER** the shipper or carrier has left and the freight bill has been signed, leave the shipment in the same location it was received. Call the shipper within 15 days. Support the claim with the original Bill of Lading, paid freight bill, and original invoice or certified copy.

Claims for loss, damage, or transpiration charges cannot be deducted from Power & Systems Innovations, Inc. invoices, nor payment of Power & Systems Innovations, Inc. invoices withheld until freight claim reconciliation is completed.

IMPORTANT

Failure to note physical damage on the Bill of Lading places the responsibility for loss on the receiver.